

Lads and Lasses School wear LTD 50a Warstones Road Penn Wolverhampton WV4 4LP 01902 334650 Ladsandlassessales@live.com

Dear parents/carers,

Due to the recent government announcement and following the guidelines set out, we will be closing our doors to customers from Thursday 5th November 2020 until Wednesday 2nd December 2020.

However, whilst schools remain open we aim to offer parents the best possible service under the circumstances to ensure you are able to purchase any uniform you may require. We will be operating a collection and delivery service from our store. Our website will still be fully functional with two options whilst purchasing:

- <u>Web order</u> All school uniform can be ordered on our website (<u>www.ladsandlassesschoolwear.co.uk</u>). Web orders are delivered safely and securely, directly to your front door. Orders placed online over £35.00 are delivered free of charge – just use code 'free35' at checkout to enable free delivery.
- 2. <u>Click-and-Collect</u> Our new click-and-collect system is easy and efficient it is also free of charge. Order on our website and use "Click-and-Collect" option at checkout. You will receive a text and email confirmation as soon as your order is ready to collect. All items can be collected safely from just outside of the shop without having to step foot in-store!

Our opening hours remain unaffected. We will be in store for any collections Monday-Friday – 9.00am-5.30pm, and Saturday 10.00am-5.00pm. We will also be accepting telephone orders during these hours with payment options available over the telephone. Contact us on 01902 334650.

Finally, we would like to say a big thank you to all of our customers for their continued support during these very difficult times.

Many thanks

Kind regards

Tina Bourke Lads and Lasses School wear 50a Warstones Road Penn, Wolverhampton WV4 4LP